

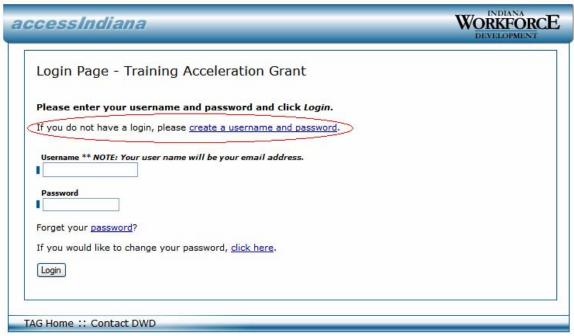
Training Acceleration Grant Web Portal User Help Guide

With a Training Acceleration Grant, employers can advance the skills of their existing workforce in various educational and training methods. The program established by the Indiana General Assembly is a primary workforce training program in the state operated by the Indiana Economic Development Corporation and Indiana Department of Workforce Development.

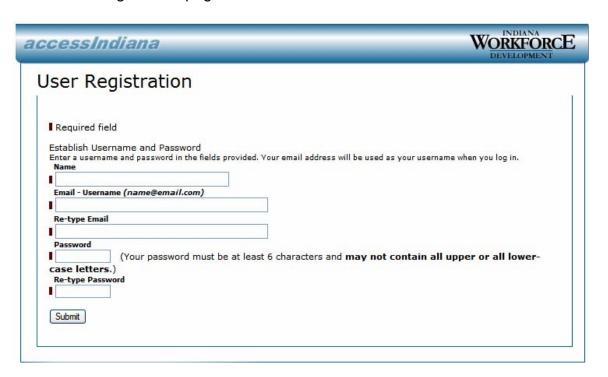
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Registering on the Portal



→ Click on the "create a username and password" link and you will be redirected to the User Registration page

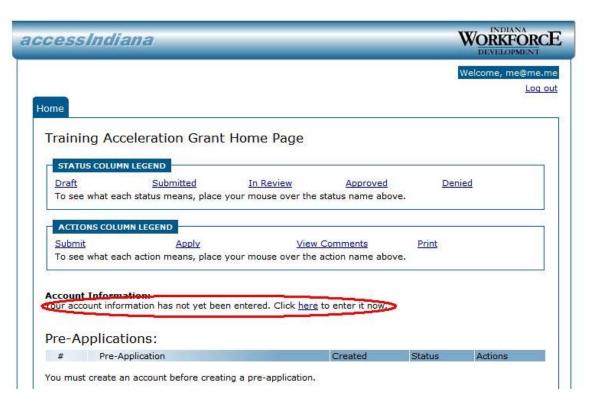


→ Enter the registration information and click the "Submit" button. Your information will be registered in the system. You will then be redirected back to

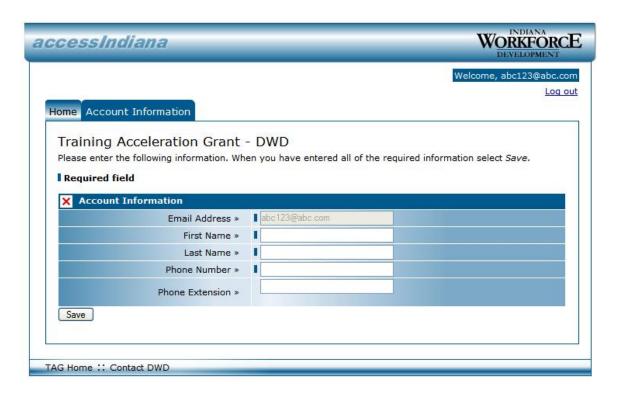
the login page. Enter the e-mail address and password that was submitted on the User Registration Page.



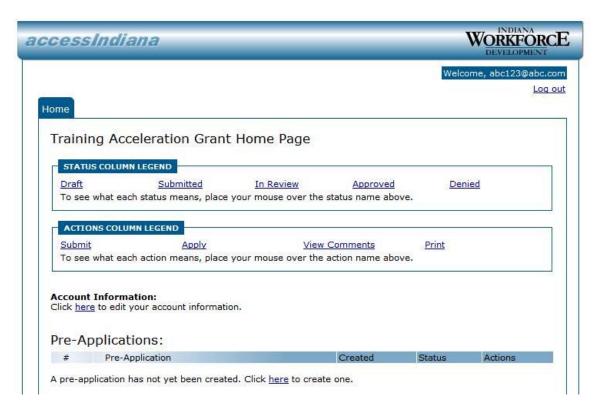
- Your login information is case-sensitive.
- Your password cannot contain all upper-case or all lower-case letters.
- You must enter your login information exactly as it was entered during the registration for web portal.
- → Once you have logged in, you will see your home page.



Click on the "Click <u>here</u> to enter it now" link. You will be redirected to the User Information Page.

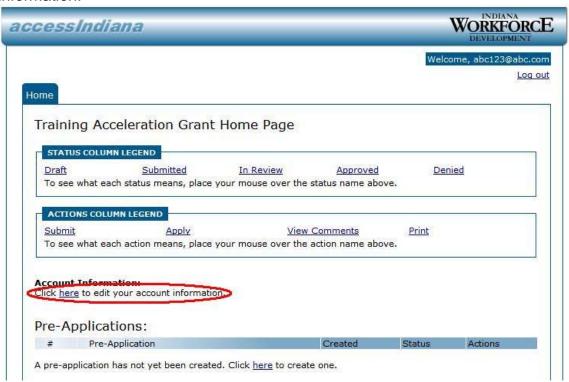


→ Enter your information and select the "Save" button. Your information will be saved to the system and you will be redirected back to your Home Page. From here, you can begin applying for Training Acceleration Grants.

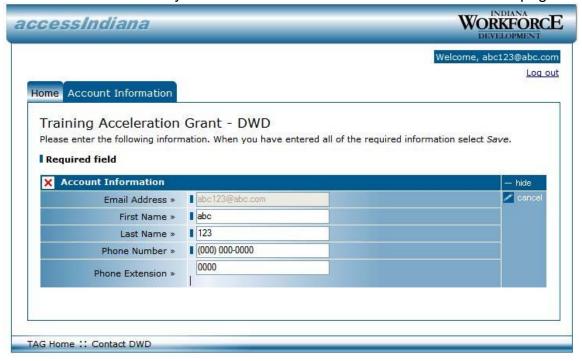


Modifying Personal Information

When you login to your account, you will see your home page. At the top of your page, you will see a sentence that reads "Click <u>here</u> to edit your account information."



→ Click on the link and you will be redirected to the Account Information page



→ You will see your current information.

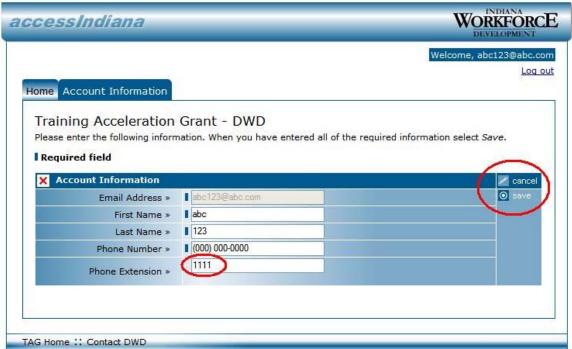
NOTE:

- You cannot edit your e-mail address or password this way. Click <u>here</u> for information on what options are available for this.
- If you DO NOT WISH to change your information, click on the "Save" button and you will return to your home page.
- → Once you have edited the information, click the "Save" button and your information will be updated to the system. You will then be redirected to the Home page. The "Save" button will not appear until after information has been edited.

Before Change:

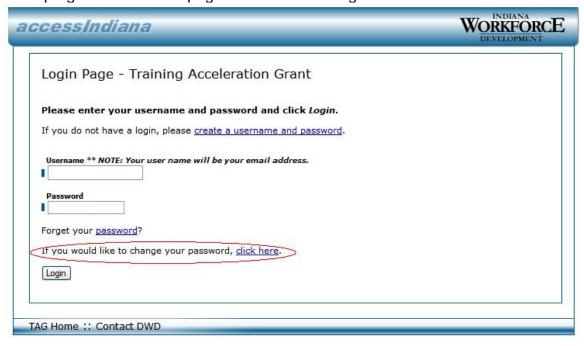


After Change:



Changing Your Username and Password

If you are logged into the system, you will need to click the <u>Log out</u> link located in the top right corner of the page to return to the login screen



→ Near the bottom of the page you will see a link that says, "If you would like to change your password, <u>click here</u>". Select the link to be directed to the Change Password page



- 1. Complete the fields
- 2. Click on the "Change Password" button.

NOTE:

 A temporary page will open informing you that you will be redirected in a few seconds. At this time the system is updating your information. When it has finished it will re-direct you back to the login page at which time you will then be required to enter your new password in order to access the system.

How to Avoid a 403 Forbidden Error

403 Forbidden

Resin 2.1.14 (built Thu Jul 1 18:39:55 PDT 2004)

A 403 Forbidden error occurs when login information is incorrect. Always remember to keep your passwords in a secure place. A good suggestion is to save a file with clues to what your password is. You do not want to have your password saved where an intruder can find it easily. A good source for information on this is http://www.cert.org/tech_tips/home_networks.html.

There are some steps you can take to see if it is a web portal error or if you are typing the incorrect password.

- (1) Be sure that you are using the correct e-mail. A typing error can prohibit access.
- (2) Assure that you are using upper-case and lower-case letters where needed. If your password is Zoo65Monkey, the password zoo65monkey will not work and the 403 Forbidden Error will appear.
- (3) If unsuccessful, attempt to reset the password. Do this by opening the Training Acceleration Grant portal login page.



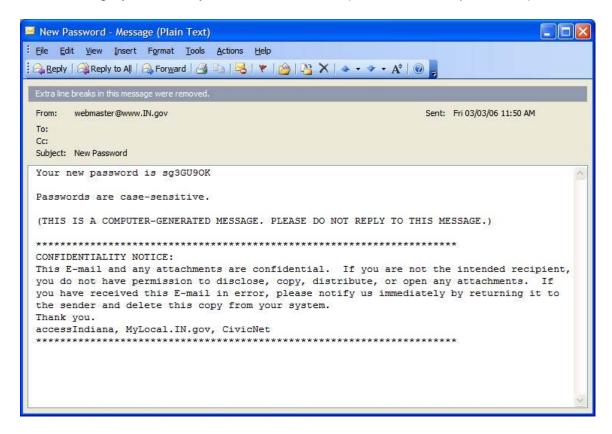
Find "Forgot your <u>password</u>" as indicated above and click on the link. The Forgot Password page will appear.



Enter your username into the textbox and click on the "Forgot Password" button. Another page will appear informing you that a new password has been sent to your e-mail address.



The message you find in your e-mail will read (with a different password):



Now that you have your new password, click on the link to return to the Training Acceleration Grant portal login page. Enter your e-mail address, making sure that you are entering it correctly with all upper-case and lower-case letters in the appropriate places. Next, you must enter the password that was sent to you in the e-mail. The easiest way to do this is to copy and paste the new password, as these are not easy passwords to remember and you want to assure that you have them entered correctly.

Click on the login button. You should now be logged into the system.

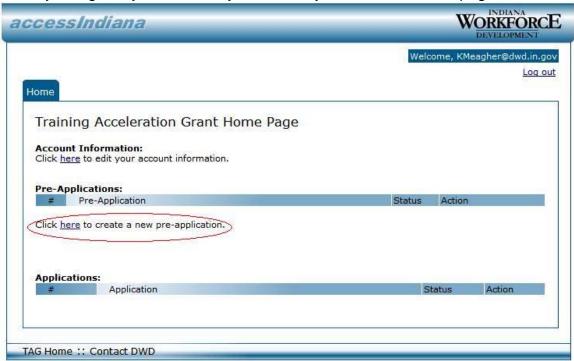
If you are still receiving the 403 Forbidden Error message, please contact your Regional Business Consultant for further assistance.

Printing out Applications

Printable versions of the application are no longer available.

Creating a Pre-Application

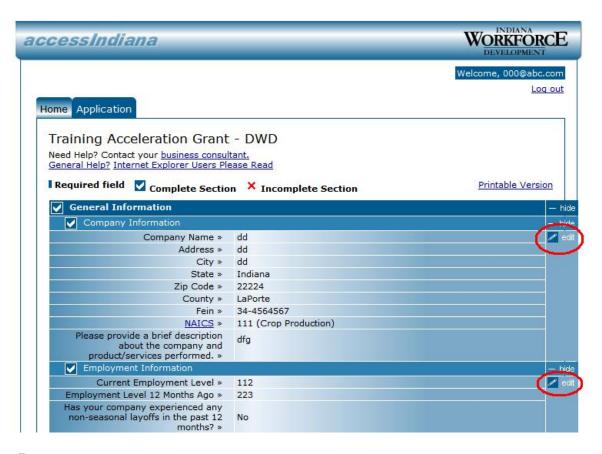
When you log into your account you will see your Account Home page



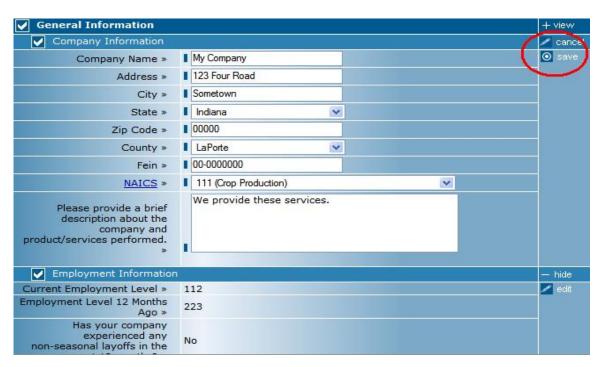
→ There are no pre-applications or applications under either of the designated areas. Under the Pre-application section of the page there is a sentence that reads "Click <u>here</u> to create a new pre-application." Select the link and the system will open a blank pre-application.

Saving an Application for Later Completion

The Application allows for you to save and exit at any time with the ability to return at a later time for completion. When you open an Application, whether it be for revision or for the first time, you will see "Edit" buttons along the right-hand side of the page. The information from your Pre-Application has been transferred to your Application, so even if you are just beginning an Application, you will see the "edit" buttons and information pre-populated in some of the fields.



→ When you select the "Edit" button next to a section of the Application, the fields in that section become editable fields. That "edit" button disappears and a "Save" button appears in its place.



→ Enter your desired changes and then select the "Save" button. You may now return to your home page to see the status of your Application, which at this time will be "Draft."

Submitting a Pre-Application or Application

After logging into the portal, you will see a "status" and an "action" column. Under the "Action" column, there will be an option to "Submit."

[When you have a Pre-Application/Application complete, click the "submit" link and your status will change from "Draft" to "Submitted."]

Your Pre-Application/Application is now available for your regional Business Consultant to view.

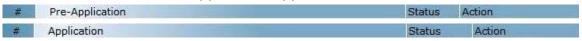
NOTE:

• You will not be able to edit your pre-application/application once it has been submitted, but you can view it at any time.

# Pre-Application	Created	Status	Actions
1 The Company	Aug 01, 2006	Approved	Apply View Comments Delete
2 The Next Company	Aug 02, 2006	Approved	Apply View Comments Delete
3 This Company	Aug 15, 2006	Draft	Submit <u>Delete</u>
Click here to create a new pre-application. Applications:			
# Application	Created	Status	Action
1 The Next Company	Aug 02, 2006	Approved	View Comments Print Delete
			Danish and
2 The Third Generation Company	Aug 07, 2006	Denied	Resubmit View Comments Print Delete
2 The Third Generation Company 3 My Company	Aug 07, 2006 Aug 09, 2006	Denied Draft	View Comments Print
	7		View Comments Print Delete Submit Print
3 My Company	7	900000	View Comments Print Delete Submit Print

Checking the Status of an Application

After you have logged into the Training Acceleration Grant web portal, you will see a list of all Pre-applications/Applications on your screen. There are four columns to look at: #, Pre-Application/Application, Status, and Action.



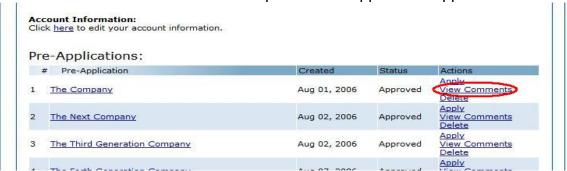
→ The "Status" column allows you to track any of your Preapplications/Applications.

The following are labels that appear in the "Status" column:

- Draft
 - Pre-Application/Application has been created and data has been saved. These items are editable
- Submitted
 - Pre-Application/Application has been submitted and are now available for the Regional Business Consultant to view. These items are editable.
- In Review
 - Pre-Application/Application has been viewed by the Regional Business Consultant. These items are not editable.
- Approved
 - Pre-Application/Application has been approved by the Regional Business Consultant. If a pre-application is in the Approved status, an Application can now be made using the "Apply" link in the Actions column.
- Denied
 - Pre-Application/Application has been denied by the Regional Business Consultant. Contact the consultant for detailed information on the denial.

Receiving Feedback on an Application

On your Account Home page, while logged into the Training Acceleration Grant web portal, you will see the four columns. One of which is entitled "Action." If there are any comments left by your Regional Business Consultant, there will be a "view comments" link next to the respective Pre-application/Application.



→ Click on the link to view the comments.

Adding Additional Degrees and Customized Certificates

This process is done only on the Application under the "Credentials" section. Once you open the Application, click on the "Edit" button next to the Credentials to enter edit mode.



→ You can now "Add other Degree" or "Add other Customized Certificate" using the buttons that now appear at the bottom of the "Credentials" section. Clicking one of the buttons will add a checkbox to the page. Check the box next to the credential you wish to enter and fill in the information. You may add as many credentials applicable.



You can add both degrees and customized certificates as you wish.

Creating an Application

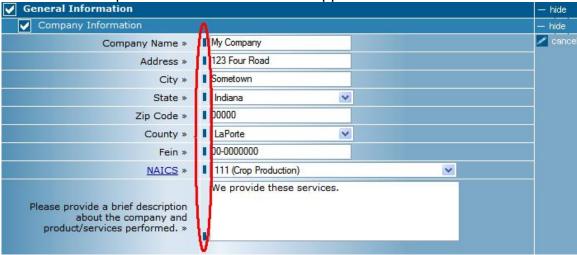
You CANNOT create an Application until you have a Pre-application that has approved by the regional Business Consultant.

Once you have a Pre-application that has been approved, a link item that is called "Apply" will appear under the "Actions" column. Click on "Apply" and an application will open with information from your pre-application. After the page has loaded, fill in the required fields. Then save and/or submit your application.



Understanding Required Fields

All fields that have the sign next to them indicate a required field. They must be filled in order to proceed with the rest of the application.



Further Support

There are several ways to find more answers.

- 1. The regional Business Consultants are available to answer your questions. To find the contact information for the Business Consultant in your area go to http://www.in.gov/dwd/2721.htm.
- 2. The Training Acceleration Grant web portal contains Help? links throughout the entire site. To view the help text, place your mouse pointer over the link and the help text will appear.

NOTE: There is an issue with Microsoft Internet Explorer that occurs when viewing the Help tips displayed through the Training Acceleration Grant web site. If you are having difficulty viewing a tool tip because it is hidden behind objects on the page, follow these steps to assure you will be able to view them.

Step 1: Select the Hide button to collapse and hide all of the sections on the web page

Step 2: Place the mouse pointer over the Help? link within the section you wish to view help.

Step 3: The help tip should display clearly as a tool tip